Case Study:
StorHub Self Storage

StorHub Self Storage was the first to introduce the self storage concept to Singapore in 2003 and is now the largest operator in the country with 18 conveniently located facilities. StorHub offers individuals and businesses a range of reliable and secure storage solutions to resolve storage challenges at home or in the office.

Customers of StorHub Self Storage entrust their belongings to the company. Keeping them safe is a major aspect of StorHub's services – but also a major challenge, thanks to rising costs and manpower issues.

Oneberry's Virtual Guard Solution is being deployed at several Storhub premises, improving security and efficiency.

Instead of having fixed security officers on-site round the clock, patrol officers are tasked to manage sites within zones. Technology-based tools are used to conduct virtual patrolling from Oneberry's Command Centre.

In security outcome-based contracting, technology as well as job and process redesign transform traditionally manpower-intensive jobs into more efficient and productive processes. StorHub's outcome-based security provider Oneberry Technologies requires its officers to report in by clocking points at all the facilities, ensuring that performance standards do not slip. The headcount requirement of security officers went down from 18 to six across 11 locations, and StorHub has saved close to S$480,000 yearly.

Source:
https://www.channelnewsasia.com/advertorial/step-security-through-customised-tech-based-tools-and-process-redesign-3072626